

## Enrollment and Certificate Troubleshooting—May 12, 2017

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If participants try to enroll in the English for STEM Course and find a screen that requires them to pay, please have them go back to the Enroll Now Page: <https://www.coursera.org/learn/stem>

Next, direct them to click on the fine blue type that says “enroll without a certificate.” The direct link to this screen is here: <https://www.coursera.org/learn/stem#pricing>

English for Science, Technology, Engineering, and Mathematics

**Enroll Now**  
Started May 08

**About this course:** Welcome to English for Science, Technology, Engineering, and Mathematics, a course created by the University of Pennsylvania, and funded by the U.S. Department of State Bureau of Educational and Cultural Affairs, Office of English Language Programs.

To enroll in this course for free, click on “enroll without a certificate” directly below the “Enroll Now” button on the left.

This course is designed for non-native English speakers who are interested in improving their English skills in the sciences. In this course, you will explore some of the most innovative areas of scientific study, while expanding your vocabulary and the language skills needed to share scientific information within your community. In unit 1, you will learn how to preview texts and practice some of the language used to make comparisons when talking about global warming and climate change. In unit 2, you will examine the chemistry of climate change and the language of cause and effect. In Unit 3, you will learn about some of the impacts of Climate Change and the language used to describe these effects. In Unit 4, you will learn reading strategies that can help you explore the science behind some new energy systems. In the final unit, you will investigate practical advances in Nanotechnology that help slow down climate change, while developing your own research skills in English.

Anyone may take this course for free and get a generic Statement of Accomplishment issued by the University of Pennsylvania. If you want to get a Coursera Verified Certificate for free, please fill out the Financial Aid form.

Then, direct them to click on the “no certificate” option:

	Enroll with certificate	Enroll without certificate
Access to course materials	✓	✓
Access to graded materials	✓	✓
Earn a shareable Course Certificate	✓	
	<a href="#">Enroll</a>	<a href="#">No Certificate</a>

Once they do this, they will be enrolled in the course. Certificate options include the following for our audience:

1. Participant enrolls for free and does not choose the “certificate” option. They will automatically earn a Statement of Accomplishment upon course completion directly from UPENN that is downloadable. This Statement of Accomplishment looks like this:

The screenshot shows a web browser window displaying the URL [www.sas.upenn.edu/onlinelearning/english-stem-statement](http://www.sas.upenn.edu/onlinelearning/english-stem-statement). The page has a dark blue navigation bar with the following links: ABOUT, LEARNING OPPORTUNITIES, SERVICES & SUPPORT, SYSTEM REQUIREMENTS, FACULTY RESOURCES, and HELP. Below the navigation bar, the main heading is "English for STEM Statement of Accomplishment". A breadcrumb trail reads "Home // English for STEM Statement of Accomplishment". The central graphic is a light-colored rectangular box with a blue border. At the top of this box is a red banner with the text "Statement of Accomplishment" in white. Below the banner, the text "Congratulations!" is written in a large, bold, blue font. Underneath, it says "You have completed English for STEM from the University of Pennsylvania" in a smaller blue font. On the left side of the box, there is a signature of Jack Sullivan, Director of Programs, English Language Programs. On the right side, there is a signature of Alyssa Swanson, Intensive Program Manager, English Language Programs. At the bottom of the box, there are several small icons representing different STEM fields: a flask, a computer monitor, a gear, and a calculator. Below the box, the text "You've earned it! Download your Statement of Accomplishment:" is followed by a blue "DOWNLOAD" button.

2. Participant enrolls for free AND participates in a MOOC camp. They will automatically earn a Statement of Accomplishment upon course completion directly from PENN AND if Post would like to, they may also print MOOC Camp Certificates from the SharePoint site (<http://eca.r.state.sbu/Policy/Tech@ECA/MOOC/default.aspx>) – you could also coordinate with the MOOC-WG. ([MOOC-WG@state.gov](mailto:MOOC-WG@state.gov))
3. Participant applies for financial aid - <https://www.coursera.org/payments/finaid?cartId=7462656> and when approved, will obtain a free, verified certificate from Coursera.
4. Participant can pay the U.S. \$49 to have the verified certificate using the payment options specified on the registration page.
5. If participants are participating in a Department of State-sponsored MOOC Camp, then they can be eligible for a free verified certificate issued by Coursera. Please contact [ae\\_moocs@state.gov](mailto:ae_moocs@state.gov) directly for this option.